

DevOps



Cross-functional teams with T-shaped people



End-customer projects



You build it, you run it!



Automation focus on delivery



KPI: business metrics



Optimises: Lead time, value delivered



More than 80% Dev work (tend to do scrum)

Site Reliability Engineering (SRE)



Engineering teams with infrastructure focus



(Platform) engineering projects



Runs infrastructure and your apps



Automation focus on operability



KPI: Service Level Objectives, Error Budgets



Optimises: Number of pages, operational load, mean time to repair



50% Operational Work | 50% Engineering
(tend to do Kanban)